

Saltire Stables

Scotland's Premier Stabling Company

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Full details, colour pictures of stables and accessories plus up to date information can also be found on our internet website. We believe this site to be the fullest and most accurate currently available on the world wide web. There are ex works prices in Sterling & Euros of our major products. However ring, fax or e-mail us for a detailed product pricelist.

We also have a range of colour brochures on additional product ranges we can supply and technical information on our roofing ranges. If you require any further help or samples of our components please do not hesitate to call.

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Who are Saltire Stables?

Saltire Stables were established in Scotland to design, manufacture and erect a superior range of buildings, principally for the Equestrian Community. The looseboxes, shelters, barns and other structures are all designed specifically to withstand the rigours of climate that our Scottish location brings, and the benefit is a building suitable for any location in the UK, Ireland or beyond.

We are based in Cupar, Fife, an ideal location to service our customers who lie throughout Scotland and beyond. We began in 1992 and despite our growth still try to retain a hands on approach which helps customers feel they can contact us at any time about any aspect of their building. As an example, though plans are drawn up it can happen that the area available can be a little more or less than allowed for and accordingly a building can be amended at anytime before we actually manufacture it to accommodate this.

As a Scottish based company, we recognise that quality and value for money are not conflicting ideals and our comprehensive range reflects this. As well as all those aspects of quality, service and value you would demand of any leading company, we pride ourselves in a "personal" approach to service with high standards of excellence - we will meet you at your convenience, not ours! Your business is important to us and we have the in-depth ability and the desire to give you the service you expect and demand.

WHAT DOES OUR SERVICE OFFER YOU?

- # Bespoke design and manufacture
- # Supply of individual components
- # A selection of the best products on the market today
- # No Obligation quotations
- # Free basework plans
- # Erected or flatpack DIY structures
- # Complete back-up service including technical data
- # 24 hour freephone customer service line. **0800 132386**

OUR CUSTOMER CHARTER GUARANTEES PERFORMANCE

- # We **will** provide a prompt telephone query service with out of hours answerphone and return calls when promised.
- # We **will** attend promptly to your requirements. We aim to get back with firm quotations within 5 working days and plans within another 7 days
- # We **will** write and acknowledge all orders / deposits / payments within 3 working days.
- # We try to give **realistic** lead times on verbal order, with **actual** dates confirmed on receipt of written order/deposit.
We will **strive** to meet or improve on these dates.
- # For any delay in supply on our part (subject section 6 of terms and conditions) exceeding 14 days, we will **reduce** your final invoice by 1% for every 14 day period thereafter.
- # 1 year **GUARANTEE** to repair or replace. If any product supplied by us fails to perform as may reasonably be expected - we'll repair or replace it.
- # 10 year **GUARANTEE** on failure of structures due to bad workmanship.
- # 15 year **GUARANTEE** on all treated components.
Onduline and other Roofing have separate manufacturers guarantees.